



Dial-Up Networking Password is Not Saved

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What do you do when you cannot check the *save password box* on your dial-up networking connection (Shortcut to SWNM)? Here are some fixes for this problem:

- 1) Make sure your client under Network is Client for Microsoft Networks. If not, make this change. This may fix your password problem. (to change client, go to My Computer, Control Panel, Networking, and click on add, client, Microsoft, Client for Microsoft Networks. You may be prompted for your Windows 95/98 CD ROM, and will need to restart Windows for the settings to take effect.)
- 2) Also in the Control Panel and Passwords, make sure all users of this computer use the same preferences and desktop settings. If you use individual profiles, then try disabling this feature and see if you can save your password.
- 3) Rename all pwl extension files. Pwl stands for password list. By renaming these files, Windows will create new files, which many times corrects password problems. Right click on Start and go to Explore. Go to Tools and Find. Look for all files with the pwl extension on your hard drive (normally :C). To search for these files, use a file name of *.pwl (* is a wildcard and will match anything on the left side of the dot). Windows will find all .pwl files. Highlight each file, go to file and rename (or right click to rename). Change the file extension to pwo (o for old) or xxx, or any other extension. Now restart your computer. See if you can save your password.

Still can't save password? Time to edit the Registry.

Warning: Using the Registry Editor incorrectly can cause serious problems that may require you to reinstall your operating system.

- 1) Verify that password caching is enabled. To do so, use the Registry Editor (to go start and run, and type regedit) to view the DisablePwdCaching string value in the following key:

HKEY_LOCAL_MACHINE\Software\Microsoft\Windows\CurrentVersion\Policies\
Network

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To add this value to the registry, find the key listed above. Go to edit, new, and add binary value. Name the key DisablePwdCaching. The value is automatically set to 0, which is correct.

2) Disable automatic logon. To do so, delete the AutoLogon binary value from the following registry key:

HKEY_LOCAL_MACHINE\Software\Microsoft\Windows\CurrentVersion\Network\Real Mode Net

If you don't see a value, then great, if you do then highlight it, and delete it.

Restart, and try logging on again. You may be prompted with the initial windows logon box. If so, to avoid typing a password each time you start windows, just <enter> for password, and the same if asked for password confirmation.

3) If you stil can't save the password, then delete and reinstall windows communication components, including dial-up networking. Also try making a new connection in dial-up networking to SWNM.

If you are still having problems, then feel free to call us. If the above steps are taken, the problem can be resolved about 95% of the time.